
TOLL FREE 1 866 642 3874

Attention!

1. This is passenger's responsibility to call the airline 72 hour prior to departure to confirm you flight.
2. This is passenger's responsibility to make sure that all necessary documents are in order for travel (such as visas, passport and so on)
3. The passengers have to be 2.5 hours prior to departure at the Airline check-in counter.
4. Changes of the names, dates, itinerary only possible 3 business hours after the purchase was made (and only on the same business day).The penalty for such changes may occur.
5. To cancel or change tickets only possible 3 business days prior to departure from the place of origin for the penalty of \$300 and up.
6. Partially used tickets are not refundable or exchangeable by Point of Departure Travel.

Aeroflot:	(888) 340-6400	Delta:	(800) 221-1212
Aerosvit:	(212) 661-1620	KLM/Northwest:	(800) 225-2525
Air France:	(800) 237-2747	Lot Polish Airlines:	(800) 223-0593
Austrian Air:	(800) 843-0002	Lufthansa:	(800) 645-3880
Czech Airlines:	(800) 223-2365	Scandinavian Air SAS:	(800) 221-2350